

Terms of use

This document (hereinafter referred to as the Agreement) is an agreement between individuals (Users, Experts) who are registered on the Site, and by the Public Organization Association "Language of the Heart", hereinafter the owner of the Site, registered in accordance with the legislation of Ukraine; Decision on state registration No. 1503703 dated September 26, 2019, contains mandatory terms and conditions to which Users and Experts agree and undertake to comply while using the Site.

Integral parts of this Agreement are the Regulations on confidentiality and protection of personal data; last thing posted as a separate document at the following link:

<https://iridoc.com>

When registering on the Site, you must read and agree to Agreement and appendices thereto

1. Use of terms

1.1. Administrator - owner of the site, Association "Language of the Heart" in represented by the President of the Association, Vice-President of the Association, Secretary of the Constituent Assembly. Individual user

Internet network at the age of at least 18 years, who successfully completed the registration procedure on the Site as a Member Associations. Site administrator, can act as an Expert and perform its functions. The site administrator assigns Users have Expert rights.

1.2. Expert - Individual Internet user in

at least 18 years of age who has successfully completed the procedure registration on the Site as a Member of the Association, and received from the Administrator of the Expert right, information about which is indicated on Website at <https://iridoc.com>

1.3. Website - iridoc.com at <https://iridoc.com> (including applications for mobile devices), which belongs to served by the Public Organization Association "Language Hearts" and/or its authorized persons.

1.4. Content – any information posted on the Site User, Administrator, Expert.

1.5. Services - provision of any reference information nature, using technical means of the Site, as well as through meetings, seminars, consultations, master classes, courses, test - permanent makeup procedures. Provided the following types of services:

1.5.1. Free services - free provision of any reference information, oral, written or otherwise using the technical means of the Site by

providing the User with answers to his questions by the Expert or the Administrator, as well as through meetings, seminars, consultations, master classes, courses, test procedures permanent makeup.

1.5.2. Paid services - paid provision of any reference information using technical means of the Site by conducting a video conference with possibility of simultaneous text exchange messages/files between the Expert, the Administrator and by the user, as well as through meetings, seminars, consultations, master classes, courses, test procedures permanent makeup at prices below market prices.

1.6. User – an individual Internet user in at least 18 years of age who has successfully completed the procedure registration on the Site as a Member of the Association (hereinafter also you, you or yours)

1.7. Registration - procedure for creating a user account or Expert in step-by-step instructions. The result of registration on The Site is to provide the User or Expert with personalized access to your Personal Account for personalized interaction with site interfaces and specialists of the Association.

2. Subject of the Agreement

2.1. The Site provides the User and the Expert with the opportunity use your services and content posted on the Site on terms and conditions set forth in this Agreement. The agreement comes into effect effective from the moment the User or Expert expresses consent with Agreement in the manner prescribed by the Agreement.

2.2. The Site provides Users and Experts with the opportunity access to a wide range of services, including navigation tools, communication, search, placement and storage of various kinds information and materials, content personalization and the like. Regulation of interaction with all currently existing moment services, as well as any of their development and updating is subject of this Agreement.

2.3. The use of the Site services is governed by the Agreement. The Agreement may be changed by the Association without notice. Users and Experts.

2.4. After being marked by the User/Expert during Registration on On the website there is a mark indicating agreement with the terms of the Agreement, the User or The Specialist is deemed to have accepted the terms of the Agreement in full scope, without any reservations or exceptions.

2.5. Starting to use any service/functionality of the Site, The User/Expert is deemed to have accepted the terms of the Agreement in edition valid at the time of use of the services or

functions of the Site, even if at the time of registration of this User/
The expert applied a different version of the Agreement. When
disagreement of the User/Expert on any of the provisions
Agreements, User/Expert does not have the right to use
Website and services of the Association. If the functionality of the Site
any changes have been made to the Agreement in the manner
provided for in clause 2.3 of the Agreement, with which the User/
The expert does not agree, he is obliged to stop using the Site.

3. General provisions

3.1. The site is designed to connect Users with Experts
to receive answers and advice, online consultations, including
video consultations, seminars, consultations, master classes, courses,
test - permanent makeup procedures.

3.2. The site is not designed to provide medical and other narrow
specialized care, not for medical and other narrow purposes
specialized services not for commercial purposes
cosmetology services and permanent makeup services in understanding
legislation of Ukraine.

3.3. All information that can be obtained on the Site or in
connections with any communications, interactions that occurred with
using the Site, including, but not limited to, information
received as a result of the Expert's consultation, is sent only
for information.

3.4. Relationships with the Expert are in no way
relationship between doctor and patient (master and client), which
are regulated by the relevant legislation of Ukraine:
The Constitution of Ukraine, the Fundamentals of the legislation of Ukraine on the
protection
health, put into effect on December 15, 1992 according to
Resolutions of the Verkhovna Rada of Ukraine of November 19, 1992 N 2802-XII
and other acts of legislation regulating public
relations in the field of healthcare and the provision of personal services
to the population.

3.5. The information contained on the Site is not complete
a substitute for professional medical diagnosis or treatment.
Trust any information obtained on the Site, including conclusions, and
also recommendations on medication and other treatment, you can
only at your own risk.

3.6. The site is designed to support your choices and decisions regarding
protecting your own health and beauty. These are your decisions. We
We believe that decisions about health and beauty are best made only by
after professional consultation with a doctor at the institution
healthcare and other relevant specialists
services. Always use common sense when making decisions in
regarding health and beauty. We and the Experts cannot accept
decisions for you. We can help you find quality

medical and other information and, when possible,

It is advisable to help connect with Specialists for consultations using the Site or in any other convenient way.

3.7. On the Site you can ask and find answers from Specialists to your questions. The site is not a place to provide full medical or cosmetic care, but availability on the website Experts provide the opportunity to receive medical and other information services, including the provision of information medical and other nature. We hope these services will be valuable to you. Please use them responsibly.

3.8. Using the Site does not make you a patient in the understanding legislation of Ukraine. The site can help you identify services, which you need. Everything that is on the Site and, in particular, access to content or services provided through the Site, for your information only and should be used for informational purposes only. This means that the Content is not is a substitute for medical consultation, diagnosis, treatment, prevention or cosmetic services.

3.9. The expert is, as a general rule, not your doctor, (or master) health care institution or medical institution. When you participate online consultation, then you agree that the Expert is not your doctor in understanding the legislation of Ukraine, as well as you agree not to use the Site as a substitute for treatment, prescribed by your doctor.

3.10. Interaction with a Specialist on the Site is not medical practice, or the practice of providing cosmetology services, and consultations cannot be used to establish diagnosis, for physical examination or for treatment. Do not use A website for diagnosing or treating a disease.

3.11. Never use the Site if you need emergency medical care.

3.12. Always consult your doctor.

3.13. Always get the advice of your doctor or other qualified doctor when you have a personal question about health condition or symptoms.

3.14. Never disregard professional medical advice. due to information obtained on the Site.

3.15. All Experts on the Site are members Associations, but are not our employees or employees, hired under employment contracts, civil contracts, contracts and the like. Any opinions, advice or information from these individuals is their personal opinion, and their opinion is not our opinion. The presence of Specialists on the Site is not recommendation, this does not indicate their qualifications or any professional qualities. We provide information on how

There is". The site disclaims all warranties, express or implied, The site is under no circumstances liable to you for any decisions or actions that were carried out taking into account information received on the Site.

3.16. All thoughts and statements expressed by Experts on the Site and or through the Site are their personal opinions and do not reflect our opinions. We do not recommend or endorse any specific Content, services, tests, medications, products, procedures, thoughts or other information that may be mentioned in one way or another Online. We cannot guarantee that the Site will help you achieve any specific goals or results.

3.17. The Site does not guarantee the accuracy and correctness of the Content data.

3.17. The site does not edit and is not responsible for the content information provided by third parties also does not carry responsibility for any opinions, statements, any other information provided by third parties, including Experts or Users.

3.18. We are not responsible for anything outside of the Site. External content (content and services, links to other programs, websites or information, software, data or other content, etc.) are beyond our control. We are not we control, do not approve, do not check the correctness or accuracy reviews and other things outside the Site, and we are not responsible for their content. We do not guarantee or bear any liability for information, software, data, privacy policy related to anything outside the Site.

3.19. You agree that we may send you different information and commercial communications by email or otherwise.

3.20. We are not responsible for use or misuse use by you or any third party of any Content or other information submitted, transmitted or received from using the Site.

3.21. The Services and Content are provided "as is". We are not make no representations or warranties as to the accuracy, reliability, completeness, timeliness and relevance of information, contained on the Site. Any location data via the Site, may be inaccurate or incomplete, and any use of such data is used at your own risk.

3.22. This Agreement, including its Annexes, is subject to change. The very fact of continued (after changing the conditions) use of you The site means that you agree to the updated terms Agreements, therefore, in the event that we change and/or update them, and you continue to use the Site, this means that you accept these changes. It is up to you to choose to use the Site or not. If you do not agree to this Agreement, please do not

use the Site.

3.23. Exclusive rights to copyrighted objects, others results of intellectual activity available using Website, in particular design elements, text, graphics images, illustrations, videos, databases, music, sounds and other objects created or acquired by us in accordance with legislation of Ukraine belong exclusively to us.

Exclusive rights to copyrighted objects, other results intellectual activities posted on the website and Users and Experts are the property of respective copyright holders, unless otherwise stated in agreement between the copyright holder and us.

3.24. Users (Experts) have the right to exercise free reproduction of copyrighted objects, other results intellectual activity for personal purposes with restrictions in accordance with the legislation of Ukraine. Specified reproduction of elements of the content of services, as well as any content for personal non-commercial use, permitted if subject to the preservation of all copyright marks related to rights, trademarks, other proprietary notices, exclusive rights to the results of intellectual activity, saving the name (or pseudonym) of the author/title copyright holder in an unchanged form, maintaining the corresponding object of copyright, the result of intellectual activity in unchanged. The exception is cases where provided for by the legislation of Ukraine.

3.25. When the User (Specialist) places objects copyright (other results of intellectual activity) on the Site, the exclusive rights to which belong to him, The user (Expert) from the moment of such placement provides Associations have the right to use such an object free of charge copyright (other result of intellectual activity) throughout the world, including as part of a complex works, that is, the User provides us with the terms set forth in this Agreement, the right to:

- reproduction of such an object of copyright (the result intellectual activity) in whole or in part on the Internet;
- distribution of such an object of copyright (the result intellectual activity) by providing access to it to an unlimited number of people on the Internet;
- public display of such copyrighted work (results intellectual activity) on the Internet;
- public performance of such an object of copyright (the result intellectual activity) on the Internet;
- broadcasting and cable transmission of such copyrighted work (the result of intellectual activity);

- translation or other processing of such copyrighted work (result of intellectual activity);
- bringing such an object of copyright (result intellectual activity) to the public in such a way so that any person can access the work from any place and at any time of one's own choice (bringing to universal intelligence);
- granting, under a contract, the right to use such an object copyright (the result of intellectual activity) to another face.

3.26. The user does not have the right to post objects on the Site copyright (other results of intellectual activity), exclusive rights to which belong to third parties, not having a corresponding written agreement with the copyright holder.

4. Provisions regarding the User account

4.1. You are responsible for your account: keep your data for authorization on the Site is kept secret. To use the Site Accurate and complete registration information is required.

4.2. You are responsible for maintaining the security of your passwords and any use of your account.

4.3. Please notify us immediately of any unauthorized use of your account.

4.4. It is not permissible to grant permission to anyone else person or entity to use your identity (or personal data) for authorization on the Site and its use (as User and Expert) on the Site.

4.5. Do not include your real name or any other information, by which you can be identified, where they can see it other visitors to the Site (on public forums, etc.).

4.6. Your use of your personal profile must be in good faith and you must be of legal age to use the Site.

5. Privacy

5.1. Your personal information will be stored securely. The Site implements various encryption technologies and procedures to protect your personal information from unauthorized access access, which is stored on our computer systems. We also We use appropriate technologies to limit access third parties to your personal information.

5.2. Access to the full functionality of the Site is possible after Registration and Authorization by user name (email address, number phone number) and password. You are fully responsible for any use of the Site using a username and password. We we reserve the right to cancel or disable your login and password in any time.

5.3. If you have completed the Registration procedure, then you have agreed to so that we can communicate with you, including by sending

information, letters and messages (including commercial) for you.

These messages can be sent by email, SMS or otherwise using contact information from your account, including information provided upon registration.

5.4. We do not sell or distribute email addresses our Users and Experts (read more about how we conduct ourselves with your personal information - in the Privacy Statement and protection of personal data).

5.5. We only use the data you share with Site when registering on the Site and when setting up sections of your personal account.

5.6. We cannot control the stability of the funds communications (in particular email, SMS, quality and connection stability with Internet service provider, etc.).

5.7. Email, SMS, text messaging and mobile communications are not encrypted.

5.8. We will ask your permission to collect data about device location. If you first allowed the collection of this information, you can disable this feature later by changing settings in your personal profile, however this will limit your ability to use certain of our services. If you allow the Site (Site applications for mobile devices) access to location services, we can learn about device location when the Site (its mobile application) works in the background. Disabling detectability the exact location of the device does not limit our the opportunity to receive information about its approximate location by determining the IP address. We use location information to help provide you with more responsible, personalized services.

5.9. You must understand and agree that during your communications with the Expert as part of the provision of information services, your personal data will be available to the Expert with whom you interact.

5.10. If the Expert has completed the Registration, he has agreed that The site can advertise the Expert without restrictions (free for Expert) in social networks, electronic and other media information as a doctor or consulting makeup artist Online.

6. Content and Services

6.1. The site is a free service that offers also paid services.

6.2. You can chat for free on issues related to health and beauty and get some answers and advice.

6.3. The Language of the Heart Association is the owner of the Content. You do not

You may use the Site for any commercial purposes. All rights, in particular, property rights and property rights, together with all intellectual property rights are ours property, except for your right under law on any information or content related to online consultations provided by the Expert.

6.4. You agree that Content generated in the process provision of free services, in particular issues Users and Experts' responses to them may be moderated Administrator in order to harmonize them with the provisions of the Agreement and other rules of the Site, its services and the Charter and Regulations Association "Language of the Heart".

6.5. You agree not to engage in any activity that would resulted in copyright infringement in the content. You do not you can reproduce, create similar works, distribute, publicly perform or publicly display content or any part thereof without our prior written consent. You can, however, use the applications as they are designed and intended for use, including with using the features of applications that allow you to repeatedly post materials or parts of content, including those that allow you to distribute content through other third parties programs, social networks (for example, Facebook or Telegram), in provided you do not change their content.

6.6. You agree not to transmit, download, upload, or post, do not sell, do not transfer any other rights, do not disclose, do not create mirror sites and do not use at all any aspect of the programs, content, in whole or in part, in any form and by any means.

6.7. You may contact us if you believe that the Content violates your copyright. You can request removal of these materials (or blocking access to them) from us.

6.8. Don't give us anything if you don't want us to receive it. rights to this. If you want to save any business information, idea, concept or invention, do not submit it to the Site by email or any other way.

7. Extension of certain provisions of the Agreement

7.1. If you are a User, you agree to extension of this Agreement to you, taking into account specifications set forth in Section 11 of the Agreement if you are Expert, then you agree to extend this to you Agreements subject to the specifics set out in Section 10 Agreements.

8. Terms of use of the Site services

8.1. The purpose of the Site is to provide Users with opportunities to support their own decisions in matters

health and beauty. You may use the Site for personal, but not for commercial purposes, in accordance with the legislation of Ukraine.

8.2. Persons with higher medical education can apply

Application for Registration as a Health Expert

Persons qualified in other health and beauty matters,

may apply for Registration as an Expert in their

areas. Submitting an application does not guarantee completion of Registration for Website as an Expert.

8.3. Commercial use or distribution of any

No content allowed.

8.4. When using the Site, you agree not to collect any

information about other Users and Experts.

8.5. You agree to use the Site services responsibly, so

so that it is not illegal, threatening, offensive,

had signs of pornography, did not have a harmful effect on

minors, was not vulgar, was not associated with violence,

obscenity, does not infringe on privacy,

did not contain elements of racial, ethnic or any other discrimination.

8.6. You may not access our network, equipment or

content in any way that may cause harm, remove from

building or impairing them, or interfering with another person's work. You do not

may attempt to gain unauthorized access to any

Content, personal profiles of other Users or Experts,

computer systems, networks connected to the Site.

8.7. You may not use any automated means

(such as, for example, "scraping") to access the Site. Such

unauthorized access consists, in particular, in

using another person's credentials to obtain

access to the Site. Any attempt by any person or entity

persons request the login information of any other user

or Expert, as well as an attempt to gain access to Expert data

will be considered a direct violation of this Agreement and

current legislation.

8.8. By using the Site, you agree that we may

send you automatic messages by email,

mobile phone or other contact information,

provided by you in your personal profile settings, in particular,

which refers to the actions you are advised to take.

The content of such messages may contain your personal

data. You understand and agree that you receive

your personal medical information via email, SMS

or by telephone message, and this is not safe for

maintaining confidentiality. You also understand and agree

with the understanding that, having received such health information via electronic

mail, SMS, etc. you will pay for the relevant services

Internet provider, mobile operator, etc. In settings account, you can control which information transmitted to you, and how to send it, you can refuse from receiving reminders, other information by email, SMS, etc. If you do not want to receive personal information, then you will need to change the appropriate account settings.

8.9. If you violate any of the terms of this Agreement, your permission to use the Content and services of the Site, Experts automatically terminates and you must immediately destroy everything copies you have made of any part of the Content.

9. International users

9.1. We make no representations that the products, Content or the services described or accessible through the Site are available and comply with requirements that may be imposed outside of Ukraine

10. Expert Content

10.1. Experts can only be persons with higher medical education or persons with sufficient professional qualifications in other areas related to health and beauty and related to the stated statutory goals of the Association "Language hearts."

10.2. The site does not verify the authenticity of the documents provided. An expert of the site to confirm the presence of a higher medical or other education and is not responsible in case of providing an expert of false information about himself.

10.3. Everything that is created, modified, submitted, posted, issued and etc. Experts on the site, as well as the basics of relationships between Experts and the Association are regulated by the following special provisions.

10.4. When providing answers to User questions

Only meaningful answers from medical and other medical specialists are allowed. character for educational and reference purposes.

10.5. The expert is not obligated to answer any question posed.

10.6. You can act as an Expert only if the person confident enough that her knowledge and answers are likely to be useful for Users.

10.7. Answers should not provide specific recommendations for treatment or create the impression that they are a substitute for real consultations with a doctor in accordance with the legislation of Ukraine, except cases where a response is provided by a licensed Specialist.

10.8. It is prohibited to engage in medical care and/or medical care through the Site in the understanding legislation of Ukraine, even if the Expert interacts with your actual patient.

10.9. All medical and other information services are paid character must be provided through the Site regardless of the method collection of medical and biological information. Relationships between

The Expert and the User are regulated by the Charter, Regulations Association and this User Agreement, with the conditions which the Expert agrees upon Registration.

10.10. The expert must avoid disclosing information about Users.

10.11. Answers should not be promotional in nature.

10.12. The expert must cite sources of information when necessary, appropriate, and avoid plagiarism.

10.13. Using the answer as a means to promote products, works or services are prohibited.

10.14. The expert must avoid other actions that violate these or other rules that apply to it.

11. User Content

11.1. Only questions posed in the educational, informational, reference purposes. Allowed only questions that can describe the general situation, illustrate a disease or its symptoms, and should not be facts, which would create the impression of a unique case (such that may refer to one specific user). In the same time questions should relate to the provision of medical and other reference information.

11.2. Any answers received on the Site do not constitute a diagnosis or treatment. The content of any answer is the opinion of the Expert, answering questions in his area of competence.

11.3. There is no guarantee that any question posed will be answered.

11.4. The user agrees to comply with all operating conditions and not do nothing that would lead to cancellation (deletion, blocking) of his personal profile, namely:

11.4.1. Put the question in such a way that one might think that it is a unique case involving a specific user or is unique to some other specific person, except for questions of medical information of a reference nature.

11.4.2. He agrees that he is an adult. Adults can register your minor relatives if they constantly act on their behalf and resolve their issues health legally.

11.4.3. Post name(s), email address(es), or telephone number, URL, or any other confidential or personal information about you or any other individual or legal entity on the Site.

11.4.4. Use the Site for purposes that violate legislation.

11.4.5. Post materials that violate someone's rights.

11.4.6. Impersonate another person.

11.4.7. Post misleading materials that are threatening, slanderous, etc. (we evaluate this

we will use our discretion).

11.4.8. Use the Site for other purposes than its intended purpose.

11.4.9. Place advertisements.

11.4.10. Ask the same question several times.

11.4.11. Conduct in a manner that is disruptive to others use the Site or would make using the Site less comfortable.

11.5. When using (in particular, posting content or when attempting to access) the Site, you agree that we have the right at our sole discretion to do the following: remove Content, that does not comply with these conditions (or warn about deletion Content), terminate your access to the Site in the event of any violation any of these Terms; terminate access to the Site if User registration information and/or email address emails are no longer relevant; delete any message User on the Site.

11.6. We reserve the right to resort to any other actions if we consider it necessary to protect personal safety of Site visitors and the public.

11.7. You agree that you will not send or transmit to the Site any information that violates any rights of any person. If you are posting business information, idea, concept or invention, etc. on the Site, you hereby agree that posting is not confidential. You agree that that you can upload any files, be it only when you have all necessary rights and permits.

11.8. Uploading any kind of material containing expressions of hatred, violence, offensive images or behavior, obscenity, pornography, etc., which may lead to civil, administrative or criminal liability in accordance with applicable law or otherwise contradicts the provisions of the Agreement.

11.9. You agree that you will not upload any material containing software viruses or any other computer code, files or programs intended to be destroyed or limitations in the functionality of any computer software software or website.

11.10. Downloading any file, multimedia, information, etc. (except files transferred by you to the Expert when you provide them with information services) you grant us permission to use, copying, printing, displaying, reproducing, change, publication.

11.11. You agree to reimburse the Site for all costs (losses) arising as a result of your failure to comply with the terms of the Agreement.

11.12. We reserve the right to remove any Content or anything other that is on the Site, at its discretion.

12. Liability and Disclaimer

12.1. The user uses the services of the Site at his own risk.

Services are provided “as is”. The owner of the site does not undertake no liability, including for non-compliance of services Site to the expectations of the User or Expert.

12.2. The site does not guarantee that:

- Services are provided continuously, quickly, reliably and without errors;
- results that can be obtained using the services, will be accurate and reliable and can be used for any purpose or in some role (for example, to treat, establish and/or confirmation of any facts);
- the quality of any product, service, information, etc. received using the Site will meet expectations

User.

12.3. Any information and/or materials (including downloaded software, letters, answers, instructions, etc.), access to which the User receives using the services (including including paid ones) of the Site, the User can use it on his own own risk and responsibility and is solely responsible for possible consequences of using this information and/or materials, including for damage that this may cause To the User, the User's computer or third parties, for loss data or any other harm.

12.4. The site is not responsible for any types of damages, occurred as a result of the User’s use of services Website or individual parts/functions of services.

12.5. The Site or any persons involved in the Site are not responsible for liability for complications of diseases, injuries, death, caused by your use or misuse Site or Content (including User Content and/or Expert Content).

12.6. The User does not have the right to demand from the Site and the Association transfer (return) of funds that he contributed as voluntary or membership contributions to any other accounts (bank, card, etc.).

12.7. The site fulfills its obligations in relation to any promotions carried out by the Site, subject to strict compliance by the user of the terms of the promotion, as stated in the advertising banner promotions or in any other documents of the Site. All financial shares conducted by the Site, one-time - the Site fulfills its obligations only once for each promotion.

12.8. The limitations of liability in this section do not apply to violations of intellectual property rights by you or your obligations regarding indemnification for this Agreement.

13. Third Party Sites and Content

13.1. The Site services may contain links to other sites on the network. Internet (third party sites). These third parties and their Content are not checked for compliance with certain requirements (reliability, completeness, legality, etc.). We don't carry responsibility for any information, materials posted on third party sites to which the User or Experts receive access using their services, including for any opinions or statements expressed on third party sites, advertising, etc., and also for the availability of such sites or their content and the consequences thereof use.

13.2. Link (in any form) to any site, product, service, any information of a commercial or non-commercial nature, received using the services of the Site does not constitute an endorsement or recommendation of these products (services, activities), for except when this is expressly indicated on the resources Site.

14. Section "User's Personal Account"

14.1. The Site system provides authorized Users with the opportunity to receive free and paid health benefits, medical and other information services relevant statutory goals of the "Language of the Heart" Association.

14.2. The "Language of the Heart" Association provides the Expert with the opportunity

using part of the voluntary donations made

The user in the process of providing information services on conditions provided for in the Charter and other regulating documents of the Association, for the development of their industry (health or beauty) in the Association. The Association also provides the User with the opportunity to receive free services from an Expert who consist in providing a written response to a written User question.

14.2. The site is not responsible for:

- for the quality of information services provided by the Expert;
- for his professionalism and compliance with his qualifications established requirements;
- for the authenticity of documents confirming qualifications Expert.

14.3. The site is not a healthcare institution and does not provide medical care and does not provide medical care.

In relations with the User, the Expert does not provide medical assistance, does not provide medical care, but provides health, medical and other reference information character using technical means of the Site in accordance with the statutory goals of the "Language of the Heart" Association.

14.4. The Site system has the right to block the User's access to System of the Site, in case of violation by the User of the terms of this

Agreement or in case the Site system considers actions
User fraudulent or otherwise aimed at
violation of the current legislation of Ukraine, including damage
service, undermining the reputation of a service or brand, DoS attacks, etc.
Funds contributed by any means as voluntary
Donations or membership fees are non-refundable.

15. Licensed content

15.1. Some content may be used with permission from third parties
persons

15.2. Licenses (permissions) to use some content
may contain additional terms and conditions. If such a license
(permission) contains additional conditions, the availability of such
conditions are provided by the Entrepreneur on the Site, in the Agreement or
in the Additional Information section of the Site.

16. Dispute resolution

16.1. Most problems can be resolved quickly by contacting our
support service -cnmiridoc@gmail.com

16.2. In the unlikely event that the support team is not available
able to solve the problem, you can use the methods
protection of their rights provided for by the legislation of Ukraine, in
in particular, you can apply to the appropriate court for
resolving the dispute in court.

17. Blocking

17.1. All Users and Experts are required to comply with the provisions
present agreement.

17.2. Permission to use content and services granted by
to you shall be deemed revoked if you breach any of the terms and conditions
present agreement. We can set limits, change
or terminate your right to content and use of the Site and Services in
any time. This suspension or termination may result in
destruction of information and other Content.

18. Other provisions

18.1. Legal provisions apply to this Agreement
Ukraine. Issues not regulated by the Agreement are subject to
permission in accordance with the legislation of Ukraine. All
possible disputes arising from relations regulated
this Agreement are permitted in the manner prescribed
current legislation of Ukraine, according to the norms of Ukrainian
rights.

18.2. If for one reason or another one or more provisions
of this Agreement will be declared invalid or not
have legal force, it does not affect the validity or
applicability of the remaining provisions of the Agreement.

18.3. Inaction on the part of the Site owner in case of violation

The User or Expert does not deprive the provisions of the Agreement
The Association has the right to take appropriate action in defense

its interests later, and also does not mean the Association's refusal to their rights in the event of subsequent similar or similar violations.

18.4. By concluding this transaction, the User confirms that is legally capable and of legal age, and the Expert is also confirms the accuracy of all information provided during the process Registration of documents.